

# TiO Software Suite Release Notes

May 14, 2018

## Element Software Version Numbers

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**Software Suite Version: 4.3.4**

Includes:

MC2 Version:	4.49
Audio Version:	5.36
Lighting Version	2.51
Android App Version:	4.3.4
Android Music Standalone App:	1.0.0
iOS App Version	5.1.0
iOS Music Standalone App:	1.0

To see the current software versions of the Elements in your system, access the “Manage Your Elements” page from the Main Settings page. All Elements will be listed and the version for each is shown.

Summary: TiO 4.3.4 is a mid-level software update that includes updates to the Master Coordinator, iOS app and Android app for Alexa voice integration.

How to get the update: All TiO Home application updates are obtained by downloading the new version of the app from the Google Play Store or the Apple Store.

Enable TiO Home Skill on your Alexa app after authorizing Remote Access on the TiO Home app.

## New Features and Improvements in Software Suite 4.3.4

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1. **TiOConnect** product interface additions
  - a. none
2. **Audio** System Changes/Improvements
  - a. none
3. **Master Coordinator** Changes/Improvements
  - a. Firmware update
4. **Lighting** Changes/Improvements
  - a. none

**5. TiO Android App** (Phones/Tablets with Android 5 and up) Changes/Improvements

- a. Remote Access authorization
- b. App rater
- c. Certain bug fixes

**6. TiO iOS App** (iPhones, iPads)

- a. Remote Access authorization
- b. Certain bug fixes

**\*\*NOTE\*\***

**1. After the SS1s have updated (might take up to 1 hour depending upon internet connection speed), Google Chromecast Built-in may not be available for up to 72 hours due to Google server activation requirements. SS1s may also require power cycling after being activated on Google's servers. Please contact tech support for any questions or issues regarding Google Chromecast Built-in activation.**

**2. Please be advised that the LED on the front of the SS1 will be turned OFF after the firmware update and will continue to remain that way.**

**3. Please ensure to restart the app on initial configuration of an SS1 on a full TiO system.**

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## Known Issues in Software Suite 4.3.4

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### Android App

- Certain brands of cameras cannot be configured and/or viewed in the app. Please contact tech support for list of known working cameras.

### iOS App

- Does not support camera configuration edits.
- App will not load properly if WIFI calling is enabled.

### MC2

- NEST accounts with multiple residences configured may only discover one residence's NESTs

### Lighting (TL4/MTL4/TLLMP)

- No known issues.

### SS1

- When capturing mood on certain music services, mood may only capture the first track in the list and not the currently playing track.

### AZTS7

- Certain Music settings are not functional. Please contact tech support for more details.

### TCWIFI/TCIP

- No Known Issues

**\*\*NOTE: iOS older than version 10 will no longer be supported starting September 2018\*\***